

Destination Facts

1. Taxes

- a. How much is the total cumulative hotel tax?
Paradores (Small Inns/ Bed & Breakfast) – 7%
Hotels without Casinos – 9%
Hotels with Casinos- 11%
- b. How much is the F&B tax? *7%*
- c. How much is the average F&B gratuity? *19% to 22%*

2. Airport

- a. How many miles from the airport to downtown? *8 miles*
- b. Is there public transportation, such as a bus or subway available?
*Public buses (AMA, Metrobus), taxis, Taxi Turístico (tourist taxi),
rapid transit system (Tren Urbano), trolleys and ferries*
- c. How much does the public transportation cost?

TAXI - There is a flat-rate system for most destinations within San Juan. The island's Puerto Rico Tourism Company establishes flat rates between well-traveled areas within San Juan. From Luis Muñoz Marín International Airport to Isla Verde, \$10; to Condado, \$15; to Old San Juan, \$19.

BUS – The Metropolitan Bus Authority operates buses in the greater San Juan area. Bus stops are marked by upright metal signs or yellow posts that say **PARADA**. The bus terminal is the dock area in the same building as the Covadonga parking lot next to the Treasury Department. Fares are 75 cents.

TROLLEY – Free of charge (available in the Old San Juan area)

Destination Facts

LIMOUSINE – San Juan has nearly two dozen limousine rental companies. A simple pickup from the airport to your hotel ranges in cost from \$100 to \$125. Rentals from other standard trips range from about \$70 to \$125 per hour.

FERRY – The *AcuaExpreso* connects Old San Juan with the industrial and residential community of Cataño, across the bay. Ferries depart daily every 30 minutes from 6am to 9pm. The one-way fare to Cataño is \$1.

BIKE – Bike rentals are \$27 per day and \$17 for a half day.

TREN URBANO – The first mass-transit project in the history of Puerto Rico opened in 2005, linking San Juan to suburbs such as Santurce, Bayamón, and Guaynabo. During the rush hour (5-9am and 3-6pm), the train operates every 8 minutes; otherwise, it runs every 12 minutes. The fare is 75 cents one-way and includes a transfer to buses.

- d. What is the shuttle bus fare from the airport to downtown?

Shared Shuttle - \$15 to \$20

Private Luxury Van- \$65 to \$95

- e. What is the taxi fare from airport to downtown? \$19

- f. How many **weekly** flights into the airport? 1,646

- g. How many daily flights out of airport? N/A

- h. Is the airport a hub for any carrier?

American Airlines, Delta, Jet Blue, Spirit, US Airlines, United,

Destination Facts

Northwest, Iberia, Copa Airlines, Air Tran, Canada, Cape Air, British Airways, Liat, and others

- i. What are the major carriers serving airport?

American Airlines, Delta, Jet Blue, Spirit, US Airlines, United

3. Hotels

- a. How many committable hotel rooms downtown **on peak night**?

3,300

- b. How many committable hotel rooms downtown **on peak** within walking distance to convention center? *425*

- c. How many headquarter hotel properties?

1 - Sheraton Puerto Rico Hotel & Casino

- d. How many rooms available on **peak night** at the largest headquarter property? *425*

- e. Can you list hotels by rating?? 5 stars, 4 stars, 3 stars?

Hotel Name	Rating
Caribe Hilton	Four Stars
Sheraton Puerto Rico Hotel & Casino	Four Diamonds
Conrad San Juan Condado Plaza	Four Diamonds
El San Juan Hotel & Casino	Four Stars
San Juan Marriott Resort & Stellaris Casino	Four Diamonds

Destination Facts

The Ritz Carlton San Juan Hotel, Spa & Casino	Four Diamonds
La Concha, a Renaissance Resort	Four Diamonds
Hotel El Convento	Four Diamonds
InterContinental San Juan Resort & Casino	Four Diamonds
Embassy Suites San Juan	Four Stars
Courtyard by Marriott Isla Verde Resort & Casino	Four Stars
Radisson Ambassador Plaza Hotel & Casino	Four Stars
Courtyard by Marriott San Juan Miramar	Three Stars
Doubletree by Hilton San Juan	Three Stars
Embassy Suites Hotel & Casino	Three Stars
Hampton Inn & Suites by Hilton	Three Stars
San Juan Water & Beach Club Hotel	Three Stars
Sheraton Old San Juan Hotel	Three Stars
Verdanza Hotel	Three Stars

4. Convention Center

- a. How many total gross square feet of exhibit space at Convention Center?

Destination Facts

152,700

- b. How much of this exhibit space is contiguous?

152,700, and can be divided into three individual exposition spaces

- c. How many total gross square feet of meeting space is available at the Convention center?

36,400

- d. How many meeting rooms does the convention center have?

15

- e. How big is the largest meeting room?

two 4,900 sq. ft. meeting rooms

- f. How many ballrooms does the convention center have?

1, can be divided into 2 sections

- g. How big is the largest ballroom?

39,500 sq. ft.

- h. When was the last renovation or expansion?

A new modern and technologically-advanced building was inaugurated in 2005

- i. When is a future renovation/expansion scheduled? **No**

- j. Is there **free** Wi-Fi at the convention center? **No**

- k. Is there an exclusive in-house Electrical provider? **No, but they have to be certified**

- l. Is there an exclusive in-house AV provider?

Yes; Presentation Services Audiovisual (PSAV).

- m. Is there an exclusive in-house decorator? **No**

Destination Facts

n. Is there an exclusive in house caterer? **Yes; SMG**

Yes; the food and beverages department.

o. Is the convention center a union property? **No**

p. If union property, can you provide estimated pricing list? **N/A**

q. Here are a list of labor unions with whom planners will be required to work at the convention center:

There is no union at the PRCC

- 1.
- 2.
- 3.

5. Off Site Venues

a. How many off site venues within walking distance can host up to 2,000 people? **One**

b. How many off site venues within a ten-minute bus transfer can host up to 2,000 people? **Five**

c. How many restaurants are within walking distance of the convention center? **Five**

d. Can you list 3-5 local attractions and there whereabouts?

El Morro at Old San Juan, El Yunque Rainforest at Río Grande, Old San Juan, Camuy Caves at Camuy, Ponce Art Museum at Ponce, Arecibo Observatory at Arecibo